

November 13, 2020

Office of Mold Assessment and Remediation c/o Elena Tenchikova 24 02 49th Avenue Long Island City, NY 11101

In Reference To: Baez v. NYCHA - Ombudsperson Support

Project #: 2041478 Invoice #: CINV-010579

	Amount
October 2020 consulting fees (Ombudsperson Support)	\$176,546.25
20% hourly professional rate discount applied as courtesy to cause*	(\$32,732.75)
Additional fees incurred but not invoiced as courtesy to cause**	(\$12,882.50)
One-Time Write Off***	(\$7,000.00)
Call center development costs	\$350.25
Monthly call center operations costs – technology	\$9,984.29
Total Amount of This Bill	\$134,265.54

<sup>\*</sup> In support of this important work and its focus on improving conditions for tenants in NYCHA housing facing mold and other moisture conditions, for this project only, a 20% discount to our hourly professional fees has been applied for all persons working on the project.

Please include the project number and invoice number with your payment. If you have any questions, contact Accounts Receivable at 248-208-8800.

Please remit check and invoice copy to: STOUT RISIUS ROSS, LLC

P.O. Box 71770

Chicago, IL 60694-1770

Payments may be made electronically to: STOUT RISIUS ROSS, LLC

<sup>\*\*</sup> For purposes of this invoice we have elected not to invoice for certain time incurred related to our review of essential documents, preliminary discussions, and efforts to become more knowledgeable about data, information, and processes associated with the OMB support activities.

<sup>\*\*\*</sup> For purposes of this invoice only we have elected to not invoice for 49.00 hours of time incurred for Stout's team related to certain circumstances.